

CLAIMS SERVICES BY PROGRAM

RISK CONTROL SERVICES BY PROGRAM

RISK MANAGEMENT SERVICES BY PROGRAM



Menu of Services & Partner Programs

Leader in Member-Directed Risk Management

For more information, contact:
Member Services Department
916.850.7300
MemberServices@csac-eia.org

Program	General Liability 1	General Liability 2	EIAHealth/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Claims Audits	●	●				●	●	
Claims Index Reporting	●	●				●	●	
Claims System	◇	◇		◇	◇	●	◇	
Data Analytics System Conversion	◇	◇				●	●	
Injury Reporting and Triage						◇	◇	
Managed Care Consulting						●	◇	
Medical Provider Network						◇	◇	
Medicare Reporting						●	◇	
Return-to-Work Program						◇	◇	
Subrogation Recovery	◇	◇						
TPA RFP Assistance	●	●				●	●	

Program	General Liability 1	General Liability 2	EIAHealth/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Background Check Services	◇	◇	◇	◇	◇	◇	◇	◇
CPR Training Resource	◇	◇	◇	◇	◇	◇	◇	◇
Cyber Security Services	◇	◇	◇	◇	◇	◇	◇	◇
Drug & Alcohol Testing Consortium	◇	◇	◇	◇	◇	◇	◇	◇
Employer Pull Notice (EPN) Program	●	●	●	●	●	●	●	●
Fire Apparatus Inspection Software	◇	◇	◇	◇	◇	◇	◇	◇
Guard1 Checkpoint System	◇	◇	◇	◇	◇	◇	◇	◇
Incident Reporting System	◇	◇	◇	◇	◇	◇	◇	◇
Protective Footwear	◇	◇	◇	◇	◇	◇	◇	◇
Safety Data Sheet (SDS) Management	◇	◇	◇	◇	◇	◇	◇	◇
Safe School Ambassadors	◇	◇	◇	◇	◇	◇	◇	◇
School Liability Handbook	●	●	●	●	●	●	●	●
Soft Tissue Injury Prevention	◇	◇	◇	◇	◇	◇	◇	◇

Program	General Liability 1	General Liability 2	EIAHealth/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Actuarial Analyses Subsidy	●	●		● <small>Med Mal Program 1 members only</small>			●	
Body-Worn Cameras	◇	◇	◇	◇	◇	◇	◇	◇
Certificates of Insurance Management	◇	◇	◇	◇	◇	◇	◇	◇
Crisis Incident Counseling Services						●	●	
Crisis Incident Management Services	□	□	□	□	□	□	□	□
Enterprise Risk Consultants	◇	◇	◇	◇	◇	◇	◇	◇
Property Schedule Maintenance					●			
Risk Management 101 Training Series	◇	◇	◇	◇	◇	◇	◇	◇
Strategic Planning Facilitation	◇	◇	◇	◇	◇	◇	◇	◇
Subsidy Funds	●	●		●	●	●	●	

SYMBOL	DEFINITION
●	Included
□	Hybrid Pricing Options
◇	Negotiated Rates

The EIA offers a wide array of coverage programs. For a complete listing, check out our website below.

Claims

GL - General Liability Members only;
WC - Workers' Compensation Members only

Catastrophic Claims Management (WC)

Paradigm Outcomes assists when a catastrophic claim occurs by providing access to claims professionals whose sole purpose and expertise is to manage the claim.

Claims Audits •

In accordance with the EIA's Claims Guidelines, contracted independent claims auditors review your book of claims to help increase TPA performance in accordance with EIA best practices and contracted administrative standards.

Claims Index Reporting •

For the major programs of which you are a member, the EIA contracts with the ISO to cover all index reporting and inquiries for your claims.

Claims System ♦

A comprehensive claims system at a substantial discount through Insurety. We can also assist members with implementation.

Data Analytics System Conversion ♦

EIA staff are available to assist with claims system conversions and analyzing member data.

Injury Reporting and Triage Services (WC) ♦

Members receive round the clock access to a first call/first reporting system from Company Nurse that provides both a medical needs triage at the time of injury and a means of completing the first report documents.

Managed Care Consulting (WC) ♦

Members of the PWC and EWC programs have access to preferential rates from Donn & Company to provide oversight of your managed care program. The goal is to optimize programs through restructuring existing programs and, if needed or required, through a competitive bid or RFP process.

Medical Provider Network (MPN) (WC) ♦

Our proprietary MPN provides employer control over the injured worker's medical care throughout the life of the claim.

Medicare Reporting ♦

Significant reporting requirements exist and penalties can be assessed for failing to comply with the Medicare Secondary Payer (MSP) Act, so the EIA has contracted with ExamWorks to provide CMS (Center for Medicare/ Medicaid Services) query and reporting services.

Return-to-Work Program (WC) ♦

Pre-identified temporary work assignments from Norman Peterson and Associates' OUR System help employers return employees to work, increasing employee satisfaction and decreasing claim costs.

Structured Settlements

Ringler & Associates assists when it is time to resolve a claim by providing expert assistance with structured settlements in both General Liability and Workers' Compensation.

Subrogation Recovery (GL) ♦

Recover claims dollars from losses caused by the negligent act of a third-party with assistance from George Hills Company.

Third Party Administrator (TPA) RFP Assistance •

Workers' Compensation and Liability staff are available to help with drafting and reviewing a Request for Proposal (RFP), and interviewing .

Risk Control

Background Check Services ♦

Plexus Global provides EIA members preferred pricing and value-added packages for your Employee Background Screening needs.

CPR Training Resource ♦

Health and Safety Institute (HSI) provides high quality CPR, First Aid, and AED training that enables members to conveniently coordinate training through a single point of contact.

Cyber Security Services ♦

Synoptek offers a broad suite of state-of-the-art cyber security services, from the initial Risk Assessment, to Virtual Chief Information Security Officers (CISOs), Vulnerability Scans, and Managed Security Services.

Drug & Alcohol Testing Consortium ♦

In-network pricing for drug and alcohol tests through E-screen and Alere Toxicology for DOT regulated and non-DOT drivers. Includes access to Medical Review Officers (MROs) and Substance Abuse Professionals (SAPs).

Employer Pull Notice (EPN) Program •

Members can monitor employee driving records using a DMV approved EPN Agent, A-Check Global, all with just a few clicks of your mouse.

Fire Apparatus Inspection Software ♦ - NEW!

Created to simplify routine maintenance inspections of fire apparatus and equipment checks through our partnership with TargetSolutions. The mobile application allows for easy and convenient inspections on-the-go.

Guard1 Checkpoint System ♦

Electronically log check-in points with timestamps to provide documented proof that routes were completed. Can also be used for safety inspections and patrols in both corrections and non-corrections environments.

Incident Reporting System ♦

A comprehensive, anonymous incident reporting platform available at a discounted rate through our partnership with STOPit.

Protective Footwear ♦

Shoes for Crews (SFC) offers protective, slip-resistant outsoles and SFC patented tread pattern, designed to channel liquids away from the sole. Their shoes also meet the American Society for Testing and Materials (ASTM) F-2413-11 Standard.

Safety Data Sheet (SDS) Management ♦

Efficiently customize and automate Safety Data Sheet libraries across your entire organization. Access a comprehensive database of SDS documents to assist in library creation through SafeTec.

Safe School Ambassadors (SSA) ♦

Empower natural student leaders with non-violent communication and intervention skills to create a safer environment provided by Community Matters.

School Liability Handbook:

Student Activities & Employment Issues •

A 5 module handbook including: 1: School Activities and the Law, 2. Protecting and Supervising Students, 3. Additional Risk Management Concerns, 4. Employment Issues for School Districts, and 5. Forms and Templates; created in coordination with Lozano Smith.

Soft Tissue Injury Prevention ♦

Savvy Health Solutions can help employees reduce sprains, strains, tears and repetitive motion injuries, which is a crucial component of an integrated occupational health and safety strategy.

Risk Management

REVISION: 11/2018

Actuarial Analyses Subsidy ♦

An annual actuarial subsidy of up to \$2,000 helps offset the cost of actuarial studies for members in the following programs: Excess Workers' Compensation, General Liability 1 & 2, and Medical Malpractice Program 1. Reduced rates for the actuarial services are provided through the contract with Bickmore Risk Services.

Body-Worn Cameras ♦

Access to turn-key body-worn cameras, software, and secure cloud services, which include everything to get your agency up and running, provided through our partnership with LensLock.

Certificates of Insurance Management ♦

Exigis LLC, provides an online certificate of insurance tracking and management system to obtain and record proper evidence of insurance coverage from each organization with whom the members contract.

Crisis Incident Counseling (CIC) Services (WC) •

Members have access to CIC Services for employees following an unexpected work-related death of a co-worker through MHN.

Crisis Incident Management (CIM) Services □

Pre- and post-crisis incident services including webinars, situation assessment, media consulting, as well as communications and message management through Mainstream Unlimited.

Enterprise Risk Consultants (ERC) ♦

This vetted group of risk managers, claims, risk control, finance, IT and HR professionals are available to assist members with special assignments or staff transitions. Each Consultant has undergone a comprehensive application process and Background Check.

Property Schedule Maintenance •

Property members access property schedules, vendor certificate tracking, and request certificates of insurance via an online portal called AlliantConnect.

Risk Management 101 Training Series ♦

A series of 5, one-day in-person training sessions has been developed in partnership with CPS HR Consulting and is specifically designed for risk management assistants, workers' compensation specialists, and human resource analysts/assistants responsible for practical, cost-effective risk management.

Strategic Planning Facilitation Services ♦

EIA staff can conduct a JPA's Strategic Planning Session, providing guidance and consultation before, during and after your session.

Subsidy Funds •

Voluntary Risk Management Subsidy for EIA members who participate in a major program. Funds can be used for any risk management expense (such as any EIA Partner Programs), other than payment of premiums.

SYMBOL	DEFINITION
•	Included
□	Hybrid Pricing Options
♦	Negotiated Rates

Have a question? Need further assistance?
Please contact EIA Member Services at
memberservices@csac-eia.org or 916.850.7300.

Training & Resources

Classroom, On-site, & Regional Training Opportunities •

Instructor led training on health and safety topics, available in a variety of formats, including classroom-style, on-site, and regional seminars held state-wide on various risk management topics.

Contract Review Services &

Risk Management Legal Advice •

Alliant Insurance Services offers Contract Review Services in conjunction with the [Insurance Requirements in Contracts \(IRIC\) Manual](#) to assist members with questions related to professional service providers, tenants, contractors and vendor contracts.

EIA's General Counsel, Steve Underwood, Esq. is available for consultation on a variety of legal matters, such as: contracts, Brown Act, Public Records Act, litigated matters, and other general governmental issues.

Direct Consultation •

Our experienced team of consultants are familiar with regulatory requirements by Cal/OSHA and can help identify your organization's risks and provide customized, cost-efficient solutions.

EIAtv •

24/7 member exclusive access to hundreds of webcasts and training programs on-demand. Webcasts are categorized between 7 different channels: Educators, EPL & Liability, Health & Benefits, News & Administration, Occupational Health & Safety, Risk Management, and Workers' Compensation.

Educational Members Annual Training Session & Forum •

The EIA conducts an annual training session for our Educational Members, with locations in [Northern](#) and [Southern](#) California. Get ready for great speakers on trending topics and current events!

Labor Law/Employment Practices Services •

Employment and Labor Law consultation provided by the Eyres Law Group on a variety of topics including; the interactive process, performance management, and reasonable accommodations.

Learning Management System (LMS) •

An online learning management system by TargetSolutions allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs such as Microsoft Suite products.

Risk Assessment Tool •

The online self-assessment identifies gaps in risk management and provides reports with links to EIA online resources, created in partnership with in2vate.

Streaming Library •

Online repository of safety and training videos from iTrainStation.

Toolbox •

A compendium of resources developed specifically for EIA members, and covers over 100+ areas of risk management, including:

- [Best Practices Library](#)
- [Employment Practices Manuals*](#)
- [Essential Job Duties*](#)
- [Information Sheets](#)
- [Job Safety Analyses*](#)
- [Risk Simplified](#)
- [Safety Talks: A Tailgate/Toolbox Resource*](#)
- [School Liability Handbook: Student Activities & Employment Issues*](#)

* = A password is required to access this resource.
Please contact the [Risk Control Department](#) for assistance.