



PRIVACY POLICY

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Trademarks, service marks, logo designs owned by third parties are used by permission.

We respect the privacy rights of all visitors to our website. The following describes how we will protect the information we receive through this website.

The information we collect and how we use it

When you enter information on this website, we may ask you to provide certain information about yourself by filling out and submitting a form. If you elect to engage in these activities we may ask you to provide us personal information (such as your name, e-mail address, mailing address, day phone number, as well as create a username and password for certain on-line activities). This information allows us to keep a user profile so that we may customize preferences for each specific user as well as provide a method for users to submit information and requests, and receive either the information or products desired.

We may or may not share website usage information about visitors to our website, who have received a targeted promotional campaign, with a third-party company for the purpose of targeting future campaigns and upgrading visitor information used in reporting statistics. For this purpose, we and our third-party companies may note or track some of the pages you visit on our website.

Visitors will be given a choice when registering whether they would like to be on our mailing lists, or whether they would prefer not to receive such mailings from us. Only agents working on behalf of the EIA and under confidentiality agreements will send you these direct mailings and only if you indicated that you do not object to these offers. If you do not want to receive such mailings, simply tell us on the form when you give us your personal information. Or, at any time you can easily inform us of your preference to no longer receive such offers and mailings by contacting us as noted below or via email through the website.

Protection of your information

A variety of security measures to maintain the safety of your personal information have been implemented. Secured networks are used to contain a user's personal information. This information is only accessible by a limited number of employees who have special access rights to such systems. Also, when you place orders or access your personal information, we offer the use of a secure server. All the sensitive information supplied by users is transmitted via Secure Socket Layer (SSL) technology and then encrypted into databases to be only accessed as stated above.

We use 'cookies' in some areas of our site

Cookies are bits of electronic information that a website can transfer to a visitor's hard drive to help tailor and keep records of your visit to our site. Cookies allow us to better customize your visits to your preferences. The use of cookies is standard on the Internet and many major websites use them. Although most web browsers automatically accept cookies, you can change your browser to prevent or notify you whenever you are sent a cookie. This gives you the chance to decide whether or not to accept it. Even without accepting a cookie, you can still access most of the features on the site. We use cookies to help provide our visitors with a better experience on our site.

We do not sell or trade the information we collect, or the information we collect from our visitors

We do not sell, trade, or rent to others personal identifiable information that visitors voluntarily provide in any registration or information submission. The information you provide is used simply to tailor our services for you, better understand



visitors' use of our site, and to support any transactions you make on the site. We do provide some of our services through contractual arrangements with affiliates, services providers, partners and other third parties. We and our service partners use your personal identifiable information to operate our sites and to deliver our services. Your address information will be released to the delivery service to deliver the products you ordered; and we may have to provide order information to third parties that help us provide customer service for you. You may contact us for more information about our third-party service providers.

The use of your personal identifiable information by our service partners is governed by the privacy policies of those service partners, and is not subject to our control

Occasionally, we may be required by law enforcement or judicial authorities to provide personal identifiable information to the appropriate governmental authorities. We will disclose personal identifiable information upon receipt of a court order, subpoena, or to cooperate with a law enforcement investigation. We fully cooperate with law enforcement agencies in identifying those who use our services for fraudulent or illegal activities. We reserve the right to report to law enforcement agencies or judicial authorities any activities that we in good faith believe to be unlawful or criminal.

YOUR ACCEPTANCE AND CONSENT

By using our website, you consent to the collection and use of this information by our organization. Changes to our privacy policy will be posted on this page, so that you are always aware of the information we collect, how it is used, and the circumstances when we will disclose that information.

Comments or Questions

We welcome questions, comments, and concerns. Please send us your comments or feedback pertaining to this privacy statement, or other issues. If you have any questions about this Privacy Policy, the practices of this site, or your transactions with this site, please contact us by sending a letter to:

CSAC EXCESS INSURANCE AUTHORITY
75 Iron Point Circle, Suite 200
Folsom, CA 95630

TERMS AND CONDITION OF USE

Acceptable Use

By visiting the CSAC EIA site, users agree that they will not use the site for any unlawful activity, or use it in any way that would violate the terms and conditions of use. Users also agree that they will not upload or distribute viruses, malware, or other malicious code. This website is governed and construed by the laws of the State of California. Any use of the website shall comply with all California laws and regulations as well as with all federal laws and regulations. Unauthorized attempts to upload information or change information on this site are strictly prohibited and may be punishable under the state Computer Trespass law and federal statutes including the Computer Fraud and Abuse Act of 1986 and the National Information Infrastructure Protection Act.

Modification of the Agreement

CSAC EIA maintains the right to modify these Terms and Conditions of Use and may do so by posting notice of such modifications on this page. Any modification is effective immediately upon posting, unless otherwise stated. Your continued use of the site following the posting of any modification signifies your acceptance of such modification. You should periodically visit this page to review the current Terms and Conditions of Use.

Content



CSAC EIA reserves the right to monitor any content that you provide, but shall not be obligated to do so. Although CSAC EIA cannot monitor all postings on the site, we reserve the right (but assume no obligation) to delete, move or edit any postings that violate these terms and conditions.

Registration

Certain portions of the site are limited to registered users and/or allow a user to request support or services online by entering personal information. You agree that any information provided to us in these areas will be complete and accurate, that you will not register under the name of, nor attempt to enter the site, under the name of, another person, and that you will not adopt a user name CSAC EIA, in its sole discretion, deems offensive. You must be at least 18 years old to become a registered user to request support or services online. If you are not at least 18, you will be removed from the registered area(s) and/or denied support or services.

Linking Policy

The CSAC EIA site may contain links to local, State and federal government agencies and to other websites. The inclusion of such links does not constitute an endorsement of the destination website nor the content, viewpoint, accuracy, opinions, policies, products or site accessibility. Nor does any linkage between CSAC EIA and a third-party website imply sponsorship of that website.

Disclaimer of Warranty

You expressly understand and agree that your use of the site, or any material available through this site, is at your own risk. Neither CSAC EIA nor its employees warrant that the site will be uninterrupted, problem-free, free of omissions, or error-free; nor do they make a warranty as to the results that may be obtained from the use of the site. The content and function of the site are provided to you "as-is," without warranties of any kind, either expressed or implied, including, but not limited to, warranties of title, merchantability, fitness for a particular purpose or use.

AVAILABILITY OF ALTERNATE FORMAT

If you have a disability and the format of any material on our website interferes with your ability to access some information contained on our site, please email CSAC EIA webmaster at: npimley@csac-eia.org or call 916-850-7300. The webmaster will refer your request to the appropriate department or program for assistance. To enable us to respond in a manner that will be of most help to you, please indicate the nature of the accessibility need, your preferred format (electronic format, large print, etc.) the web address of the requested material, and your full contact information so we can reach you if questions arise while fulfilling your request.

CONTACT INFORMATION

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