

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT  
(PRISM)**

**TECHNOLOGY COMMITTEE**

**FINAL AGENDA**

---

|   |                         |
|---|-------------------------|
| Web Conference/Telephonic Meeting                         | Thursday, July 23, 2020 |
| <a href="https://zoom.us">https://zoom.us</a>             | 10:00 a.m.              |
| Teleconference Number: Use Call Me option or 669-900-9128 | Third Meeting – 2020    |
| Meeting Number: 928 3689 1262                             |                         |

---

As to each agenda item, the Committee may take action and/or receive informational reports as appropriate.

---

**ROLL CALL/INTRODUCTIONS**

---

- 1.A. Establishment of Quorum/Introductions .....4
- 1.B. WebEx Protocol

---

**CONSIDERATION OF OFF AGENDA ITEMS**

---

Pursuant to Government Code Section 54954.2(b), except as provided in this paragraph, no action or discussion shall be taken at a regular meeting on any item which does not appear on the posted Final Agenda. Pursuant to Government Code Section 54954.2 (b)(2) an item may be added to the Final Agenda after the Final Agenda has been posted upon a determination by a two-thirds vote of the Committee (or an unanimous vote if less than two-thirds of the Committee is present); the vote shall be on a motion stating that there is a need to take immediate action and that the need for action came to the attention of the Committee subsequent to the Final Agenda being posted. Any such motion shall be accompanied by distribution of a written statement on a form provided by the office of the Chief Executive Officer/Secretary of the Board, to be included in the record, stating the facts upon which it can be determined that the need to take action arose after the Final Agenda was posted. In addition, action may be taken on an item not on the posted Final Agenda under the circumstances stated in Government Code Section 54954.2 (b)(1) [emergency] and 54954.2 (b)(3) [continued regular meetings].

---

**CONSENT AGENDA**

---

The following Consent Agenda is expected to be routine and non-controversial. It will be acted upon by the Committee at one time without discussion. Any Committee member, staff member, or interested party may request that any item be removed from the Consent Agenda for later discussion.

- 2.A. Approval of Minutes, April 27, 2020 .....5  
*An action to approve the Minutes of the above meeting.*

---

**GENERAL BUSINESS**

---

- 3.A. Development of an In-House Proprietary Claims System (Tom/Kenny) .....8  
*An informational report regarding PRISM's development of a proprietary claim system.*

|      |  |    |
|------|--|----|
| 3.B. | Claims System Update (Kenny).....  | 9  |
|      | <i>An informational report regarding the ClaimsXPress claim system.</i>            |    |
| 3.C. | Website/Pool Management Update (Nicole or John R) .....                            | 10 |
|      | <i>An informational report regarding the website and pool management projects.</i> |    |
| 3.D. | Member Services Update (Maria).....  | 11 |
|      | <i>An informational report regarding member services.</i>                          |    |

---

## **PUBLIC COMMENT**

---

This portion of the agenda is reserved for members of the general public to address the Committee on any matter not on this agenda that is under the jurisdiction of the Committee.

---

## **FUTURE MEETINGS**

---

The next regularly scheduled meeting will be on **Wednesday, November 18, 2020**, at **10:00 a.m.**, to be held via **web meeting**.

---

## **ADJOURNMENT**

---

*Disability Access: All posted locations for this meeting are wheelchair accessible and disabled parking is available. If you are a person with a disability and you need disability-related modifications or accommodations to participate in this meeting, please contact the Meeting Planner at (916) 850-7300 or (916) 850-7800 (fax). Requests for such modifications or accommodations must be made at least two full business days before the start of the meeting.*

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT  
(PRISM)**

**TECHNOLOGY COMMITTEE**

**TELEPHONIC ADDRESS LIST**

---

|   |   |
|---|---|
| PRISM<br>Web Conference/Telephonic Meeting<br><a href="https://zoom.us/">https://zoom.us/</a><br>Teleconference Number: Use Call Me option or 669-900-9128<br>Meeting Number: 928 3689 1262 | Thursday, July 23, 2020<br>10:00 a.m.<br>Third Meeting – 2020 |
|---|---|

---

|  |                 |   |                |
|--|-----------------|---|----------------|
| <b>PRISM</b>                             |                 | 75 Iron Point Circle, Suite 200<br>Folsom, CA 95630   | (916) 850-7300 |
| <b>GSRMA</b>                             | Rick Krepelka   | 247 West Sycamore Street<br>Willows, CA 95988         | (530) 934-5633 |
| <b>Kern County</b>                       | Matt Gutierrez  | 1115 Truxtun Avenue<br>Bakersfield, CA 93301          | (661) 868-3808 |
| <b>Kern County Hospital Authority</b>    | Steven Chandler | 1700 Mt. Vernon Ave<br>Bakersfield, CA 93306          | (661) 326-2868 |
| <b>Mendocino County</b>                  | Heather Correll | 501 Low Gap Road<br>Ukiah, CA 95482                   | (707) 234-6061 |
| <b>Municipal Pooling Authority (MPA)</b> | Erwin Chang     | P.O. Box 67<br>Walnut Creek, CA 94597                 | (925) 943-1100 |
| <b>Riverside County</b>                  | Monique Chaldu  | P.O. Box 1210<br>Riverside, CA 92502                  | (951) 955-1000 |
| <b>Santa Clara County</b>                | Hank Ford       | 2310 N. First Street, Suite 203<br>San Jose, CA 95131 | (408) 441-4343 |
| <b>Shasta County</b>                     | Angelika King   | 1450 Court Street, Suite 348<br>Redding, CA 96001     | (530) 225-5092 |