

**CSAC EXCESS INSURANCE AUTHORITY**  
**MEMBER SERVICES COMMITTEE**

**MEETING SUMMARY**

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CSAC Excess Insurance Authority  
Web Conference/Telephonic Meeting

Thursday, September 19, 2019  
10:00 a.m.  
Fourth Meeting – 2019

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**Members Present**

Jennifer Peters, GSRMA  
Sharon Vishwa, SMCSIG – Alternate, Voting  
Jim Johnson, Shasta County  
Sherri Adams, Solano County

**Members Absent**

Matthew Duarte, CAPRI – Alternate  
Josie Perez-Belcher, CSRMA  
Steven Chandler, Kern Co. Hosp. Authority  
Barbara Esquivel, MPA  
Claudia Castillo Del Muro, City of San Diego

**Consent Agenda**

The consent agenda was approved unanimously.

**Enterprise Risk Consultants (ERC) Services Assignments Update**

Since the July meeting, staff has continued to market the ERC program. Eighteen Consultants are available, with four active assignments, and three potential assignments.

**ERC Services – Review and Approval of Submitted Applications**

The Committee reviewed and approved two applications to the ERC program.

**Certificate of Insurance Management Service Update**

Staff updated the Committee on the status of the relationship with current COI vendor Exigis. The contract had been extended by amendment twice, however Exigis failed to meet our requests on a go forward basis. The lack of customer service, inability to have all members upgraded to the same platform and staff's concerns regarding accounting/billing on the program have all been a part of unsatisfactory service. The Committee approved staff's recommendation to not renew the agreement with Exigis and to pursue entering into an updated, sole provider agreement with the other existing COI service partner Ebix. Staff was directed to create a plan for the transition of existing Exigis users to Ebix.

**Future Meetings**

The Committee approved the 2020 meeting schedule.