

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting

Friday, September 22, 2023

8:30 a.m.

Fourth Meeting – 2023

Members Present

Heather Rose, Mendocino County
Rick Krepelka, GSRMA
Monique Chaldu, Riverside County
Angelika King, Shasta County

Members Absent

Steven Chandler, Kern County Hospital
Authority
Hank Ford, Santa Clara County
Kennedy-Kiet Vu, CSRMA – Alt.
Erike Young, CIRA – Alt.

Website/Pool Management System Update

Staff reported on recent projects that include the annual exposure collection via online renewal applications and review and approval of ANCPs. Staff provided training to Underwriting and Alliant in an effort to transition coverage data updates. A batch import feature is in development to further streamline the process and ensure integrity of the data. Development of supplemental applications for the annual payroll audit and OSIP data collection is ongoing, but interim solutions implemented have reportedly saved time with an increase in ease of use. Requirements gathering for notice of potential withdrawal tracking is ongoing, with a beta solution being implemented initially to further validate desired workflows. With the integration of Data & Analytics (D&A) within IT, and ongoing development of the new claims system, discussions are occurring regarding long-term viability of the pool management system. Further discussion and analysis will occur, clearly defining long-term data needs and integration expectations, which may result in proposed changes.

Data & Analytics update

The D&A team's primary focus is currently on the annual data collection, which involves acquiring data files from new and annual-only Members, verifying their completeness and accuracy, and addressing any errors. The team is also working on transitioning Members to become monthly data providers, enabling more consistent and automated data delivery. In instances where we are able to access the Members' claim system directly, D&A explores ways to develop loss extracts for them, which has resulted in significant cost savings for some Members. During the annual data collection, development on dashboards is temporarily halted, but the team plans to resume dashboard updates once the collection is complete. The data collected is crucial for actuarial studies and marketing the programs. Additionally, D&A is preparing for the launch of Spectra and the transition of

reinsurer reporting. They are also tasked with handling COVID-related claims data and adapting to changing COVID handling rules.

Current Claim System Update

Staff is preparing for another COVID bulk upload. Since the last meeting, the team has completed work related to a switch in banks, which resulted in a new positive pay interface and modifying check reports. This change affected all PWC TPAs. PRISM has started the process to transition to a new cloud-hosting vendor and we continue to support the existing 16 instances.

New Claim System Update

Staff reported that major structural and functional changes as well as the policy and related member data project are wrapping up. The necessary infrastructure is in place and go live for General Liability is set for October 9th.