

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting

Monday, May 17, 2021
10:00 a.m.
Second Meeting – 2021

Members Present

Rick Krepelka, GSRMA
Allen Shinbashi, Irvine Ranch Water District – Alt.
Steven Chandler, Kern County Hospital Authority
Heather Correll Rose, Mendocino County
Hank Ford, Santa Clara County
Angelika King, Shasta County

Members Absent

Matt Gutierrez, Kern County
Erike Young, PARSAC – Alt.
Monique Chaldu, Riverside County

New Claim System Update

Staff provided an update on the overall status of the project, including resource allocation and estimated timelines. The Discovery phase which includes requirements gathering and documentation is nearing finalization. With that, development has commenced and an in-depth demo of recently completed work was provided to the Committee. Many features and efficiencies have been implemented and were showcased via customizable user interfaces featuring modern web design and functionality. Development will be on-going. Staff is pleased with the progress being made and is optimistic about a minimally viable product (MVP) release or conversion occurring this time next year.

Existing Claim System Update

Staff reported on the status of a TPA migration (Hazelrigg to Sedgwick). Staff is performing QA and validation. The final conversion is expected at the end of the month with go live on June 1st.

In addition to the migration, staff has been working on payment automation for IMCDs and group corridors for GL2 and future GL1 members. This new feature was implemented at the end of April. Additionally, ongoing work to better support COVID-19 claims continues.

Website/Pool Management System Update

Staff provided an update and demo of the prospect and additional named covered party (ANCP) solutions. The initial phase of the solution is with internal Property & Casualty (P&C) teams for UAT and enhancement requests. Development of approval tracking and activity based email notifications are being worked on next. Additionally, staff is evaluating options to best support the annual review/approval of ANCPs as required during the annual exposure collection process.

Member Dashboards/Portal

Staff reported on the development of a new online interactive dashboard designed to provide membership, loss performance, loss analysis, and benchmarking capabilities to the PRISM membership. Following demonstration of a prototype to the Executive Committee in February 2021, staff has been working with a Benchmarking Sub-Committee on content refinement. The Data and Analytics (D&A) team is now finalizing a first version for initial pilot release to a small group of members in coming weeks. Results of the pilot will be used to make enhancements and help define a roadmap for the future.

Member Services Update

Staff highlighted PRISM's Open Forum Sessions, including the PRISM Perspectives Podcast. Staff advised that the EAGLE Awards Program applications deadline is June 1st. PRISM has launched a new Pass the Baton Mentorship Program enabling knowledge sharing and coaching in the area of risk management. Additionally, PRISM has partnered with Dr. Harelson to provide Substance Abuse Professional (SAP) Services. Information about all of these events and offerings is available on the website.

Staff Report

Matt Gutierrez was recognized for 5 years of service on the Committee.

Future Meetings

The next regularly scheduled meeting will be held on September 17, 2021.