

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

MEMBER SERVICES COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting

Wednesday, May 12, 2021

10:00 a.m.

Second Meeting – 2021

Members Present

Matthew Duarte, CAPRI
Susan Adams, CRSIG – Alternate
Jennifer Peters, GSRMA
Steven Chandler, Kern Co. Hosp. Authority
Sommer Moniz, Merced County – Alternate
Barbara Esquivel, MPA – Joined 3.C., left 3.D.
Claudia Castillo Del Muro, City of San Diego
Sharon Vishwa, SMCSIG
Jim Johnson, Shasta County

Members Absent

None

Public Comment

There was no public comment.

Consent Agenda

The consent agenda was approved unanimously.

Pass the Baton Mentorship (PBM) Program – Update

Staff provided progress update on the newly rebranded PBM (formerly known as the Risk Management Mentorship Program).

EAGLE Awards – Review of Submitted Applications

Committee held discussions regarding the EAGLE Award deadline, and directed staff to extend the deadline for submissions to July 15th.

ERC Services – Review and Approval of Submitted Applications

The Committee reviewed and approved 3 applications for the ERC program.

ERC Services Activity Update

Staff gave an update on the current and completed ERC projects.

Preferred Provider List – Update

Staff advised on the efforts between departments to create the application for the PPL and review of potential service providers.

Member Services (MS) Strategic Plan Initiatives – Update

Staff provided progress updates on Strategic goals, both completed and ongoing.

Three Deep Initiative – Update

Staff provided update on the various department's efforts, goals, and accomplishments in implementing the Three Deep Initiative. Staff has achieved a 20% response rate in marketing relating to the initiative.

Staff Report

Staff advised there is nothing to report at this time.

Future Meetings

The next regularly scheduled meeting will take place on **Wednesday, September 15, 2021 at 10:00 a.m.**, via **Web Conference**.