

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

MEMBER SERVICES COMMITTEE

MEETING SUMMARY

75 Iron Point Circle, Suite 200
Folsom, CA 95630
916-850-7300

Wednesday, July 19, 2023
10:00 a.m.
Second Meeting – 2023

Members Present

Sean Mullen, Alameda County
Matthew Duarte, CAPRI
Jennifer Peters, GSRMA
Brad Aragon, Kern County
Steven Chandler, Kern Co. Hosp. Auth.
Sharneel Kumar, City of Sacramento
Tom Leda, SMCSIG
Jim Johnson, Shasta County
Andrew Lemen, Sonoma County
Derek Davis, Stanislaus County
Rachael Hartman, Trindel Insurance Fund

Members Absent

Mary Ann Boice-Ceja, CSJPA
Barbara Esquivel, MPA

EAGLE Awards – Review of Submitted Applications

The Committee discussed the 5 applications for the EAGLE awards. The Committee evaluated each submission, and determined that each application had merit to receive the EAGLE Award and should be shared with the membership. EAGLE Awards will be awarded at the October Board of Directors meeting.

Enterprise Risk Consultants (ERC) Program – Update

Staff provided update on ERC Services activity. There are 43 consultants available to members, 22 projects completed, are in progress, or are ongoing. The program is currently experiencing an upswing in usage.

Member Services Strategic Objectives

Staff provided overview of strategic planning process. Many current issues lead to, or are a result of, job vacancies. Committee prefers pushed resources, and are happy with volume of resources being produced. Committee would like to see a combination of survival guides and Best Practice resources. It was the consensus of the Committee that staff is producing resources at a consumable rate on topical issues.

Symposium and Regional Meeting Topics

Staff provided review of past Symposiums and Regional Trainings. Some of the topics the Committee expressed interest in for future symposiums and regional trainings are: Accident Investigation, Back to Basics of Relationships, Workplace Violence. Topics for regional trainings are Human Resource Practices, Union Interactions, and basics of Contracts.

iTrainStation Video Streaming Service - Partner Program

Staff provided history and use numbers for iTrainStation, and requested PRISM not move forward after this year. The Committee provided direction to staff to sunset this service.

PRISM Perspectives Podcast & Risk Control Open Forum – Update

Staff updated the Committee on the PRISM Perspectives Podcast and the Risk Control Forum, as well as past and potential future topics.

Staff Update

Staff updated the Committee regarding Member Services and Risk Control employee promotions. Sarah Bruno and Maria Williams to Supervisor, Travis Clemmer to Manager, and Anthony D'Lallo to Communications Specialist.

Future Meetings

The next scheduled meeting will be on **Wednesday, September 20, 2020**, at **10:00 a.m.**, to be held via **Zoom Video Conference**.